



eunetha

**EUnetHTA JA2  
WP4 DELIVERABLE  
Core HTA 3  
Structured telephone  
support (STS) for adult  
patients with chronic heart  
failure**



The EUnetHTA JA 2 (2012-2015) has received funding from the European Union, in the framework of the Health Programme



## Joint Action on HTA 2012-2015

### Core HTA 3 - Structured telephone support (STS) for adult patients with chronic heart failure

Date: Nov 2015

Was developed by Work Package 4

WP 4 Lead Partner: Agenas (Italy)



**Disclaimer:** EUnetHTA Joint Action 2 is supported by a grant from the European Commission. The sole responsibility for the content of this document lies with the authors and neither the European Commission nor EUnetHTA are responsible for any use that may be made of the information contained therein.

## Core HTA 3

### Structured telephone support (STS) for adult patients with chronic heart failure

#### Core Model version

HTA Core Model Application for Medical and Surgical Interventions (2.0)

#### Editors

Tom Jefferson (Agenas - Italy), Marina Cerbo (Agenas - Italy), Nicola Vicari (Agenas - Italy)

#### Editorial team

Neill Booth (THL - Finland), Plamen Dimitrov (NCPHA - Bulgaria), Mirjana Huic (AAZ - Croatia), Valentina Rupel (IER - Slovenia), Alessandra Lo Scalzo (Agenas - Italy), Ingrid Wilbacher (HVB - Austria)

#### Collaborating organisations

AAZ (Croatia), Agenas (Italy), CEM (Luxembourg), GÖG (Austria), HVB (Austria), IER (Slovenia), NCPHA (Bulgaria), NIPH (Slovenia), NSPH (Greece), NSPH MD (Romania), SBU (Sweden), THL (Finland).

#### Cite as

Jefferson T, Cerbo M, Vicari N [eds.]. Structured telephone support (STS) for adult patients with chronic heart failure [Core HTA], Agenas - Agenzia nazionale per i servizi sanitari regionali ; 1. [cited 4 December 2015]. Available from: <http://mek.thl.fi/htacore/ViewCover.aspx?id=305>

#### Methodology

The work was based on the HTA Core Model application for Medical and Surgical Interventions (2.0) , which was developed during the EUnetHTA Joint Actions 1 and 2.

The first phase was the selection of the technology to be assessed using the Core Model; this phase was carried out through a three-step process that is described in our MSP.

Then a check of Partners' availability to assume responsibility for taking the lead in one of the nine evaluation domains was carried out. At the same time, the nine domain teams were built-up in accordance with partners' preferences and some general guidelines (see the MSP).

Finally the specific work plan was shared, according with the general WP4 3-year work plan and objectives. This specific work plan included the phases scheduled in the "HTA Core Model Handbook" (Production of Core HTAs and structured HTA information).

An editorial team was set up for discussion and major decisions on basic principles and solutions related to the content of core HTA. The editorial team was chaired by Tom Jefferson (Agenas) and composed of all the primary investigators of the domains.

To allow collaboration between partners a draft protocol for Core Model use was agreed by the researchers involved. The research questions for each of the nine domains of the Core Model were formulated and the corresponding relevant assessment elements (AEs) were selected. The legal domain was included in the assessment.

The research strategy was carried out by Agenas with input from the other partners.

Evidence from published and manufacturer sources was identified, retrieved, assessed, and included according to pre-specified criteria, and summarised to answer each AE. Domain assessments were done by a single agency and by different investigators from different agencies, in a mixed organisational model. The final text has not been proof read.

**The full document is available at: <http://mekatht.fi/htacore/ViewCover.aspx?id=305>**